



System Requirements

A typical Maximizer Enterprise implementation consists of a server and one or more workstations. Below are the minimum requirements to install and run Maximizer Enterprise for various types of implementations and add-on configurations.



CRM Pervasive System Requirements		
	CRM Server	CRM Workstation
Minimum processor speed	Pentium II, 450 MHz (minimum) Pentium III, 500 MHz (minimum)	Pentium II, 350 MHz (minimum)
Available RAM	256 MB (minimum) 512 MB (recommended)	128 MB (minimum) 256 MB for Windows 2000, ME, XP, or 2003 (recommended)
Ratio of virtual memory to physical memory	4 to 1 ratio (on a MaxExchange Synchronisation Server)	n/a
Available hard disk space	300 MB	300 MB
Operating system	<ul style="list-style-type: none"> ▶ For Client/Server ▶ For Workgroup 	Microsoft Windows 98 SE, NT 4.0 Windows NT 4.0 SP6, 2000, or 2003 SP5, 2000, ME, XP, or 2003 Microsoft Windows98 SE, NT 4.0, 2000, ME, XP, or 2003
E-mail system	32-bit MAPI- or VIM-compliant	32-bit MAPI- or VIM-compliant
Internet browser	Microsoft Internet Explorer 6.0	Microsoft Internet Explorer 6.0
Workflow automation powered by KnowledgeSync	<ul style="list-style-type: none"> ▶ Operating system: Microsoft Windows 2000, XP, ME, or NT ▶ Available RAM: 128 ▶ Processor: Pentium 290 (or greater) ▶ Hard disk space: 64 MB for installation, 32MB for application, 5KB max per event 	n/a
eCRM SQL System Requirements		
	eCRM Server	eCRM Workstation
Minimum processor speed	Pentium III, 500 MHz (minimum) Pentium 4, 700 MHz (recommended)	Pentium II, 350 MHz (minimum) Pentium III, 500 MHz (recommended)
Available RAM	256 MB (minimum) 512 MB (recommended)	128 MB (minimum) 256 MB for Windows 2000, ME, XP, or 2003 (recommended)
Ratio of virtual memory to physical memory	4 to 1 ratio (on a MaxExchange Synchronisation Server)	n/a
Available hard disk space	500 MB (minimum) 800 MB (recommended)	300 MB (minimum) 500 MB (recommended)
Operating system	Microsoft Windows NT 4.0 SP6, or Microsoft Windows 2000, XP, or 2003	Microsoft Windows 98 SE, NT 4.0 SP5, 2000, ME, XP, 2003
Database software	Microsoft SQL Server 2000 SP3 or Microsoft SQL Server 7 SP4	n/a
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 5.0 (Windows 2000) or 6.0 (Windows Server 2003) For use of eStore: <ul style="list-style-type: none"> ▶ Macromedia JRun 3.0, 3.1, or 4.0 (JRun requires pre-installation of Java Runtime Environment 1.2.2 or higher), or ▶ other compatible Java Servlet Engine (support for Servlet API 2.2 and JSP 1.1) 	n/a
Email system	32-bit MAPI- or VIM-compliant	32-bit MAPI- or VIM-compliant
Internet browser	Microsoft Internet Explorer 6.0	Microsoft Internet Explorer 6.0
Workflow automation powered by KnowledgeSync	<ul style="list-style-type: none"> ▶ Operating system: Microsoft Windows 2000, XP, ME, or NT ▶ Available RAM: 128 ▶ Processor: Pentium 290 (or greater) ▶ Hard disk space: 64 MB for installation, 32MB for application, 5KB max per event 	n/a



<i>CRM SQL System Requirements</i>		
	<i>CRM Server</i>	<i>CRM Workstation</i>
Minimum processor speed	Pentium III, 500 MHz (minimum) Pentium 4,700 MHz (recommended)	Pentium II, 350 MHz (minimum) Pentium III, 500 MHz (recommended)
Available RAM	256 MB (minimum) 512 MB (recommended) XP, or 2003 (recommended)	128 MB (minimum) 256 MB for Windows 2000, ME,
Ratio of virtual memory to physical memory	4 to 1 ratio (on a MaxExchange Synchronisation Server)	n/a
Available hard disk space	500 MB (minimum) 800 MB (recommended)	300 MB (minimum) 500 MB (recommended)
Operating system	Microsoft Windows NT 4.0 SP6, or Microsoft Windows 2000, XP, or 2003	Microsoft Windows 98 SE, NT 4.0 SP5, 2000, ME, XP, 2003
Database software	Microsoft SQL Server 2000 SP3 or Microsoft SQL Server 7 SP4	n/a
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 5.0 (Windows 2000) or 6.0 (Windows Server 2003) For use of eStore: <ul style="list-style-type: none"> ▶ Macromedia JRun 3.0, 3.1, or 4.0 (JRun requires pre-installation of Java Runtime Environment 1.2.2 or higher), or <ul style="list-style-type: none"> ▶ other compatible Java Servlet Engine (support for Servlet API 2.2 and JSP 1.1) 	n/a
E-mail system 32-bit MAPI- or VIM-compliant	32-bit MAPI- or VIM-compliant	
Internet browser	Microsoft Internet Explorer 6.0	Microsoft Internet Explorer 6.0
Workflow automation powered by KnowledgeSync	<ul style="list-style-type: none"> ▶ Operating system: Microsoft Windows 2000, XP, ME, or NT ▶ Available RAM: 128 ▶ Processor: Pentium 290 (or greater) ▶ Hard disk space: 64 MB for installation, 32MB for application, 5KB max per event 	n/a

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